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| **Date** | 1st November 2018 |
| **Time** | 6pm |
| **Note Taker** | Receptionist |
| **Meeting Chairs** | Dr Abbasi |
| **No. patient attendees** | 12 |

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| **Discussion**  **Actions / Outcomes** | |
| **Introductions & Update** | Dr Abbasi gave a general update on the practice contract – This is now 5 years plus 5 optional extension available to the CCG.  Sam Timlin will be taking up the position of a PM from the 7th of November.  We are still trying to recruit a female GP. We are also in the process of establishing extended hours clinics for our patients. Patients were open to having the extended hour appointments either before 8am or after 6:30pm on any day Monday – Friday.  The appointment system needs to be advertised on the website and through posters. The current system is that all advance appointments can be booked online or via reception. All on the day appointments are put through to a clinician for an initial telephone consultation. At the end of the telephone consultation the problem has either been resolved or the patient is booked an appointment for review on the same day if clinically appropriate. |
| **Premises Update** | Dr Abbasi discussed initial proposals put forward by the owners of the surgery building to develop the site. The plans would be for a surgery and residential mix. Dr Abbasi had been invited to a meeting to discuss plans with the owners and their architect and this had been a productive meeting.  The timescales for this would be approximately 18 months to 2 years in planning and similar for a build.  Some patients raised a concern around what would happen during the build phase. Dr Abbasi advised that a temporary surgery would be erected close to the current premises.  It was agreed that once plans and timescales are firmer, Dr A would invite the PPG to a meeting to review the plans and input into them. |
| **Local Developments** | Several patients advised that a local GP surgery would likely be closing as the site had been sold to developers who were planning on opening a hotel. The new plans had no space for a surgery. Dr Abbasi advised that no official notification had come to the surgery team but anecdotally a lot of new patients were joining.  Some patients mentioned that quite a few patients who had left Falmouth during the instability period were also rejoining and there were issues at Princes street surgery.  Some patients expressed concern that an influx might destabilize the very good service we now have at FRS.  Dr Abbasi advised that we are keeping a close eye on the numbers and would accordingly manage the appointments available. |
| **Road width restrictions Harper Road** | There was some discussion around difficulty of emergency vehicular access into Harper since the restrictions had been put in place. Local councilors are involved and there is an ongoing consultation.  After a lengthy discussion it was agreed that patients would pursue this through local routes and Dr Abbasi would write a letter to the council setting out concerns. |
| **AOB** | There is a north Southwark Locality meeting on 7th November open to all patients. This meeting discusses issues affecting the local health economy in the north of the borough. |
| **Next Meeting Date** | Next meeting date would be in early Feb 2019. |