



**Falmouth Road Group Practice**  
**Patient Participation Group Meeting Agenda**

<b>Date</b>	17/10/2019
<b>Time</b>	18:00
<b>Meeting Chairs</b>	Justyna Lisiecka – Practice Lead (JL) Samantha Timlin – Deputy Regional Manager (ST) Danielle Caswell – Regional Manager (DC) Kathy Crockford – Patient Representative (KC)

<b>Agenda Topics</b>	
<b>Topic</b>	<b>Time</b>
Introductions New Practice Lead – Justyna Lisiecka	18:00 – 18:05
Matters arising from previous meeting	18:05 – 18:15
New Telephony System	18:15 – 18:25
What would we like to achieve as a Patient Participation Group? Group work Feedback	18:25 – 18:50
AOB	18:50 – 20:00